

**5** The artist is being interviewed. Make questions to match his answers. Use the correct form of the Past simple or Present perfect, whichever is correct. For example:

Question: What *did you do yesterday*?

Answer: Worked on the computer.

- 1 Q What ...  
A Worked on a CD of my paintings.
- 2 Q How many ...  
A About a third.
- 3 Q What ...  
A I destroyed them.
- 4 Q How ...  
A I scanned them in.
- 5 Q How ...  
A I've organised them into themes.
- 6 Q Have ...  
A Yes, I've added a sound track.
- 7 Q How long ...  
A It's taken me about a week.
- 8 Q When ...  
A I started about ten years ago.
- 9 Q What ...  
A Before I had a computer, I had to use slides.
- 10 Q Have ...  
A Yes, I've sold a few.

**6** Put the tenses in this dialogue in the correct form: Past simple or Present perfect.

- 1 A What (do) today?
- 2 B I (work) on my project. I (search) the Web for sites on digital cameras.
- 3 A (find) any good ones?
- 4 B I (find) several company sites – Sony, Canon, ... but I (want) one which (compare) all the models.
- 5 A Which search engine (use)?
- 6 B Dogpile mostly. (ever use) it?

- 7 A Yes, I (try) it but I (have) more luck with Ask Jeeves. Why don't you try it?
- 8 B I (have) enough for one night. I (spend) hours on that project.
- 9 A I (not start) on mine yet.
- 10 B Yeh? I bet you (do) it all.

**PROBLEM-SOLVING 7** How do you think these professions might use computers? Compare answers with others in your group.

architects  
 interior designers  
 farmers  
 landscape gardeners  
 musicians  
 rally drivers  
 sales people

**SPEAKING 8** Work in pairs. Find out this information from your partner. Make sure you use the correct tense in your questions. For example:

- download music from the Internet [what site]  
 A *Have you ever downloaded music from the Internet?*  
 B *What site did you use?*
- 1 send a video email attachment [who to, when]  
 2 fit an expansion card [which type]  
 3 replace a hard disk [what model]  
 4 fix a printer fault [what kind]  
 5 make your own website [how]  
 6 have a virus [which virus]  
 7 watched TV on the Internet [which station]  
 8 write a program [which language]

**WRITING 9** Describe how you use computers in your study and in your free time.

## SPECIALIST READING

**A** Find the answers to these questions in the following text.

- 1 Name some types of devices that use 'computers on a chip'.
- 2 What uses of handheld computers are mentioned in the text?
- 3 What are the benefits of using computers with the following items?
  - a Security systems
  - b Cars
  - c Phones
- 4 What smart devices are mentioned in the text?
- 5 What are smart cards used for?
- 6 What are the advantages of multimedia?
- 7 What can medical expert systems do?
- 8 How can computers help the disabled?
- 9 What types of computing systems are made available to people in remote locations using electronic classrooms or boardrooms?
- 10 What aspects of computing can people power determine?

## Computers Make the World Smaller and Smarter

The ability of tiny computing devices to control complex operations has transformed the way many tasks are performed, ranging from scientific research to producing consumer products. Tiny 'computers on a chip' are used in medical equipment, home appliances, cars and toys. Workers use handheld computing devices to collect data at a customer site, to generate forms, to control inventory, and to serve as desktop organisers.

Not only is computing equipment getting smaller, it is getting more sophisticated. Computers are part of many machines and devices that once required continual human supervision and control. Today, computers in security systems result in safer environments, computers in cars improve energy efficiency, and computers in phones provide features such as call forwarding, call monitoring, and call answering.

These smart machines are designed to take over some of the basic tasks previously performed by people; by so doing, they make life a little easier and a little more pleasant. Smart cards store vital information such as health records, drivers' licenses, bank balances, and so on. Smart phones, cars, and appliances with built-in computers can be programmed to better meet individual needs. A smart house has a built-in monitoring system that can turn lights on and off, open and close windows, operate the oven, and more.

With small computing devices available for performing smart tasks like cooking dinner, programming the DVD recorder, and controlling the flow of information in an organization, people are able to spend more time doing what they often do best – being creative. Computers can help people work more creatively.

Multimedia systems are known for their educational and entertainment value, which we call 'edutainment'. Multimedia combines

45 text with sound, video, animation, and  
 46 graphics, which greatly enhances the  
 47 interaction between user and machine and  
 48 can make information more interesting and  
 49 appealing to people. Expert systems software  
 50 enables computers to 'think' like experts.  
 51 Medical diagnosis expert systems, for  
 52 example, can help doctors pinpoint a  
 53 patient's illness, suggest further tests, and  
 54 prescribe appropriate drugs.

55 Connectivity enables computers and software  
 56 that might otherwise be incompatible to  
 57 communicate and to share resources. Now  
 58 that computers are proliferating in many  
 59 areas and networks are available for people  
 60 to access data and communicate with others,  
 61 personal computers are becoming  
 62 interpersonal PCs. They have the potential to  
 63 significantly improve the way we relate to  
 64 each other. Many people today telecommute –  
 65 that is, use their computers to stay in touch  
 66 with the office while they are working at  
 67 home. With the proper tools, hospital staff  
 68 can get a diagnosis from a medical expert  
 69 hundreds or thousands of miles away.  
 70 Similarly, the disabled can communicate more  
 71 effectively with others using computers.

72 Distance learning and videoconferencing are  
 73 concepts made possible with the use of an  
 74 electronic classroom or boardroom accessible  
 75 to people in remote locations. Vast databases  
 76 of information are currently available to users  
 77 of the Internet, all of whom can send mail  
 78 messages to each other. The information  
 79 superhighway is designed to significantly  
 80 expand this interactive connectivity so that  
 81 people all over the world will have free  
 82 access to all these resources.

83 People power is critical to ensuring that  
 84 hardware, software, and connectivity are  
 85 effectively integrated in a socially responsible  
 86 way. People – computer users and computer  
 87 professionals – are the ones who will decide  
 88 which hardware, software, and networks  
 89 endure and how great an impact they will  
 90 have on our lives. Ultimately people power  
 91 must be exercised to ensure that computers  
 92 are used not only efficiently but in a socially  
 93 responsible way.

**B** Re-read the text to find the answers to these questions:

**1 Match the terms in Table A with the statements in Table B.**

Table A

- |   |                          |
|---|--------------------------|
| a | Edutainment              |
| b | Multimedia               |
| c | Expert system            |
| d | Telecommute              |
| e | Information superhighway |

Table B

- |     |  |
|-----|--|
| i   | Software that enables computers to 'think' like experts  |
| ii  | Use computers to stay in touch with the office while working at home   |
| iii | Internet system designed to provide free, interactive access to vast resources for people all over the world |
| iv  | Multimedia materials with a combination of educational and entertainment content                             |
| v   | A combination of text with sound, video, animation, and graphics   |

**2 Mark the following statements as True or False:**

- Desktop organisers are programs that require desktop computers.
- Computers are sometimes used to monitor systems that previously needed human supervision.
- Networking is a way of allowing otherwise incompatible systems to communicate and share resources.
- The use of computers prevents people from being creative.
- Computer users do not have much influence over the way that computing develops.